

DEED OF IRREVOCABLE UNDERTAKING

From: Mary McNamara

To: Charter Court Financial Services Group plc
2 Charter Court
Broadlands
Wolverhampton
West Midlands
WV10 6TD

14 March 2019

Proposed Combination of OneSavings Bank plc ("OSB") and Charter Court Financial Services Group plc ("Charter Court")

I, the undersigned, understand that OSB is considering the Combination (as defined below) substantially on the terms and subject to the conditions set out or referred to in a draft of the announcement, a copy of which is annexed hereto (the "**Announcement**"), and/or on such other terms and conditions as may be required by the Applicable Requirements (as defined below), and/or as may be agreed between OSB and Charter Court.

All references in this deed to:

- (A) the "**Combination**" shall mean the proposed acquisition by, or on behalf of, OSB or any of its subsidiaries or a new company incorporated by or on behalf of OSB (a "**NewCo**") of the entire issued and to be issued share capital of Charter Court, which acquisition is intended to be effected by way of a scheme of arrangement under Part 26 of the Companies Act 2006 (referred to in this deed as the "**Scheme**"), but which may alternatively (with the consent of the UK Panel on Takeovers and Mergers and subject to the conditions of the Co-operation Agreement) be made by way of takeover offer within the meaning of section 974 of the Companies Act 2006 (referred to in this deed as the "**Offer**") and, if made on behalf of OSB or by or on behalf of any of its subsidiaries, all references to "**OSB**" shall be deemed to include that other person or subsidiary (as applicable); and
- (B) the "**Applicable Requirements**" shall mean the requirements of the City Code, the Panel, any applicable law, the Court, the Companies Act, the Listing Rules, the Disclosure Guidance and Transparency Rules and the Prospectus Rules, each made by the Financial Conduct Authority in exercise of its function as competent authority pursuant to Part VI of FSMA, the UK Listing Authority, the rules and regulations of the London Stock Exchange and/or the requirements of any other relevant regulatory authority (as applicable).

Capitalised terms not otherwise defined in this letter shall have the meaning given to them in the Announcement.

I understand that the Combination would constitute a Class 1 transaction for OSB for the purposes of the Listing Rules of the UKLA and accordingly will be conditional, among other things, on the approval of the OSB Shareholders. I further understand that, in connection with the Combination, OSB is proposing to convene the OSB General Meeting to consider, and if thought fit, approve the OSB Resolutions.

1. Warranties and undertakings

Subject to the release of the Announcement by 8:30 a.m. on 14 March 2019 (or such later time and/or date as Charter Court and OSB may agree), I irrevocably and unconditionally undertake, represent and warrant to Charter Court that:

- (A) I am the registered holder and/or the beneficial owner of (or am otherwise able to control the exercise of all rights, including voting rights and the ability to procure the transfer, attaching to) the number of ordinary shares of 1 penny each in the capital of OSB set out in the first column of the table in the Appendix to this deed (the "Shares", which expression shall include any other shares in OSB issued to me after the date hereof and attributable to or derived from such shares);
- (B) I am not interested in, or otherwise able to control the exercise of rights attaining to, any shares or other securities of OSB other than the Shares and such other interest in shares of Charter Court as are set out in the Appendix to this deed;
- (C) I shall not, and shall procure that any person holding the Shares shall not, prior to the earlier of the Combination closing (or, as applicable, becoming effective) or lapsing:
 - (i) sell, transfer, dispose of, charge, pledge, encumber, grant any option over or otherwise dispose of or permit the sale, transfer, disposal of, charging, pledging or other disposition or creation or grant of any other encumbrance or option or right of, or over, all or any of such Shares or interest in such Shares except: (i) pursuant to the Combination; (ii) in connection with selling such number of shares as may be required to cover my liability for income tax and employee national insurance contributions in respect of the vesting of awards or the exercise of any such options under OSB's share option schemes; or (iii) where such transfer is undertaken as part of my bona fide tax planning and where I procure the transferee or beneficiary of the transferee signs and delivers to you irrevocable undertakings in the same terms as set out herein; or
 - (ii) except pursuant to the Combination or in respect of OSB's existing share option schemes, enter into any agreement or arrangement or

permit any agreement or arrangement to be entered into, or incur any obligation or permit any obligation to arise:

- (1) in relation to, or operating by reference to, the Shares;
- (2) to do all or any of the acts referred to in sub-paragraph (C)(i) above or sub-paragraphs (D) or (E) below; or
- (3) which would or might preclude me from complying with my obligations under paragraph 2 below,

and references in this sub-paragraph (C)(ii) to any agreement, arrangement or obligation shall include any such agreement, arrangement or obligation whether or not subject to any conditions or which is to take effect upon or following the Combination closing (or, if applicable, becoming effective) or lapsing or upon or following this deed ceasing to be binding, or upon or following any other event;

- (D) prior to the earlier of the Combination closing (or, if applicable, becoming effective) or lapsing, I shall not, in my capacity as a shareholder of OSB, without the consent of Charter Court, convene or requisition, or join in convening or requisitioning, any general or class meeting of OSB for the purposes of voting on any resolution referred to under sub-paragraph 2(A) below;
- (E) prior to the earlier of the Combination closing (or, if applicable, becoming effective) or lapsing and save for the Shares and any shares acquired: (i) in connection with the vesting of awards or the exercise of options under any of OSB's share option schemes; and/or (ii) under an existing dividend reinvestment plan, I will not acquire any shares or other securities of OSB, or rights or interests (as defined in the Code) in any such shares or securities and, if any such shares, securities or interest (including for these purposes shares arising on exercise of options) is acquired by me, such shares, securities or interest (as the case may be) shall be deemed to be included in the expression "Shares" for the purposes of this deed and I shall notify Charter Court immediately of any such acquisition and of any other dealing, disposal or change in the number of Shares; and
- (F) I have full power and authority and the right (free from any legal or other restrictions), to enter into and perform my obligations under this deed in accordance with their terms.

2. OSB Resolutions

Subject to the release of the Announcement by 8:30 a.m. on 14 March 2019 (or such later date as Charter Court and OSB may agree), I irrevocably and unconditionally undertake and warrant to Charter Court that:

- (A) I have the full power and authority to, and shall exercise, or, where applicable, procure the exercise of, all voting rights attaching to the Shares to vote in favour

of the OSB Resolutions (whether or not amended and whether put on a show of hands or a poll) at the OSB General Meeting (including any adjournment thereof) in such a way as Charter Court, acting reasonably, determines will approve, support and give effect to the Combination.

- (B) I shall exercise, or, where applicable, procure the exercise of, all rights attaching to the Shares to requisition or join in the requisitioning of any general meeting of the Company for the purposes of voting on the OSB Resolutions, or to require OSB to give notice of such meeting, in such a way as Charter Court, acting reasonably, determines will approve, support and give effect to the Combination;
- (C) for the purpose of voting on any resolution the OSB Resolutions, I shall, if required by Charter Court, execute any form of proxy required by Charter Court appointing any person nominated by Charter Court to attend and vote at the relevant meetings
- (D) without prejudice to sub-paragraph (A) above, I shall, after the dispatch of the circular to be sent to shareholders of OSB containing an explanatory statement in respect of the Combination (and without prejudice to any right I have to attend and vote in person at the OSB General Meeting):
 - (i) return, or procure the return of, if applicable, the signed forms of proxy enclosed with the Circular (completed, signed and voting in favour of the OSB Resolutions and all other resolutions to implement the Combination) in accordance with the instructions printed on those forms of proxy (and, if applicable, in respect of any Shares held in uncertificated form, take or procure the taking of any action in order to make a valid proxy appointment and give valid proxy instructions (voting in favour of the OSB Resolutions)), as soon as possible and in any event within seven days after the after the date of dispatch of the Circular;
 - (ii) not amend, revoke or withdraw any such proxy once it has been returned in accordance with sub-paragraph (i) above.

3. Publicity

I acknowledge and consent to:

- (A) the announcement of the Combination containing references to me and the registered holder(s) of any of the Shares in which I have (or will have as the case may be) a beneficial interest and to this deed substantially in the terms set out in the Announcement;
- (B) the inclusion of references to me and the registered holder(s) of any of the Shares in which I have (or will have as the case may be) a beneficial interest and particulars of this deed being set out in the Scheme Document and any Offer Document (if applicable) and the OSB Circular; and

(C) this deed being published on a website as required by Rule 26.2 of the Code.

I further acknowledge that I am obliged to make appropriate disclosure under Rule 2.10(c) of the Code promptly after becoming aware that I will not be able to comply with the terms of this deed or no longer intend to do so.

4. Termination

(A) This deed shall not oblige OSB to announce or proceed with the Combination. However, without prejudice to any accrued rights or liabilities, this deed shall terminate and cease to have any effect:

- (i) if OSB shall not have announced a firm intention to proceed with the Combination by 8:30 a.m. on 14 March 2019 or such later time and/or date as Charter Court and OSB may agree on the terms and conditions set out or referred to in the Announcement and/or such other terms and conditions as may be required by the Applicable Requirements;
- (ii) if OSB announces that it does not intend to proceed with the Combination and no new, revised or replacement Scheme or Offer is announced by OSB in accordance with Rule 2.7 of the Code at the same time, which has been recommended by Charter Court (save that, if Charter Court has not recommended or stated that it shall not recommend such Scheme or Offer within 5 business days, such condition of recommendation shall fall away);
- (iii) any competing offer for the issued and to be issued ordinary share capital of Charter Court is made which is declared wholly unconditional (if implemented by way of a takeover offer) or otherwise becomes effective (if implemented by way of a scheme of arrangement);
- (iv) if the Co-operation Agreement is terminated in accordance with its terms; or
- (v) on the earlier of (i) the Longstop Date (as defined in the Announcement); and (ii) the date on which the Scheme (or Offer, as applicable) is withdrawn or lapses in accordance with its terms, provided that this sub-paragraph 4(A)(v) shall not apply where the Scheme (or Offer, as applicable) is withdrawn or lapses as a result of the exercise of OSB's right to effect a Switch in accordance with the terms of (and as defined in) the Co-operation Agreement,

and, on termination of this deed, I shall have no claim against Charter Court and Charter Court shall have no claim against me, save in respect of any prior breach thereof.

5. Miscellaneous

- (A) The obligations and provisions set out in this deed apply equally to the persons from whom I am to procure votes in favour of the resolutions to implement the Combination pursuant to sub-paragraph 2(A) above and I shall procure the observance by such persons of the terms hereof as if they were each specifically a party hereto.
- (B) I undertake to provide Charter Court with all such further information in relation to my interest and that of any person connected with me as you may reasonably require in order to comply with the Applicable Requirements for inclusion in the Scheme Document or the Offer Document (as the case may be) (or any other document required in connection with the Combination) or the satisfaction of any conditions to the Combination.
- (C) I irrevocably and by way of security for my obligations hereunder appoint each of Charter Court and any director of Charter Court to be my attorney to execute on my behalf proxy forms for the OSB General Meeting in respect of the Shares (as applicable) and to sign, execute and deliver any documents and to do all acts and things as may be necessary for or incidental to the completion of the Combination and/or performance of my obligations under this deed.
- (D) Except to the extent otherwise specified, the Obligations (as defined below) set out in this deed are unconditional and irrevocable.
- (E) Time shall be of the essence as regards the Obligations (as defined below) set out in this deed.
- (F) No person other than Charter Court, and me, the undersigned, is intended to have any right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this deed, but this does not affect any right or remedy of a third party which exists or is available apart from that Act.
- (G) Without prejudice to any other rights or remedies which Charter Court may have, I acknowledge and agree that damages may not be an adequate remedy for any breach by me of any of my undertakings, agreements, warranties, appointments, consents and waivers set out in this deed (together, "**Obligations**"). I agree that Charter Court shall be entitled to seek the remedies of injunction, specific performance and other equitable relief for any threatened or actual breach of any such Obligation and no proof of special damages shall be necessary for the enforcement by Charter Court of its rights under this deed.

6. Governing law and jurisdiction

This deed shall be governed by and construed in accordance with English law. Any matter, claim or dispute, whether contractual or non-contractual, arising out of or in connection with this deed is to be governed by and determined in accordance with English law and shall be subject to the exclusive jurisdiction of the English courts.

APPENDIX

Shares to which this deed relates

1. Number of ordinary shares	2. Number of ordinary shares under option	3. Interests in ordinary shares arising from loan stock	4. *Registered owner	5. *Beneficial owner
22,350	N/A	N/A	Mary McNamara	Mary McNamara

* Where more than one, indicate number of shares attributable to each

I intend this document to be a deed and execute and deliver it as a deed.

Executed as a deed by M McNamara
Mary McNamara

in the presence of:

Signature of witness P. Whitaker

Name of witness PAUL WHITAKER

Address of witness 17 ALEXANDER PLACE
LONDON
SW7 2SG

Occupation of witness RETIRED

I intend this document to be a deed and execute and deliver it as a deed.

